


H20 / Epic “Now Showing” for Tuesday September 29, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	Description	Session(s)	Link
AMBULATORY PROVIDER T2 TESTING SITE	MD, NP & PAs that will provide staffing at NYCH+H’s T2 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Tuesday 9:30 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech T2 TESTING SITE	RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s T2 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Tuesday 10:30 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for T2 TESTING SITE	Any end-user that will be registering patients at NYCH+H’s T2 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Tuesday 2 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t186c48873d545046d3d2e3d8702203de Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 247 3754#


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All Staff	Any Role – New to EPIC user 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Tuesday 10 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
Sustainable Training Classes				
ASAP ED TECH	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic’s ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Tuesday September 29, 2020 12:30 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t37f2ec307ba76dcb10be945858e92d33 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#
ASAP ED Psych/CPEP Provider	ED Psych/CPEP MDs, PAs, NPs, Residents, Psych ED/CPEP Physician Directors/Supervisors	In this course, you will learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t5d07c11e592ef585dc27310e32ce1d81 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 700 5567#
Ambulatory BH Provider	All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department	Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment.	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t43a0adee0be880dcda66b482d6d46179 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 744 8529#




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Ambulatory PCA	Patient Care Associates (PCAs) in Ambulatory clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic. This course is also designed to teach you how to schedule basic and advanced patient appointments, check-in and check-out patient appointments and understand how to use the Department Appointments Report (DAR).	Tuesday September 29, 2020 12:30 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t5e3d1bef0f15c6bba4206f67f34e13e0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 905 5819#
ClinDoc Care Manager	Care Managers	This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t716d8512e805486203e7a32af7d3f621 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 233 3992 #
ClinDoc Inpatient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t60467c08fea3c5cb32e9a5e5a8a10bd1 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 980 3015#
ClinDoc Therapist	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=taffdd61626bc046e1144717db45bc4e2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 417 1922#
ClinDoc Inpatient PCA/CNA	Inpatient PCA's, PCT's, CNA's, Techs or BHA's	This course covers patient list management, flowsheet documentation and work list tasks.	Tuesday September 29, 2020 12:30 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t8d96441d183f28cbfb5da3a31046b911 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 646 0147#

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Orders Inpatient Provider	MD, DO, NP, PA	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tdce46c4ab27d4cb9f713d1703be38dfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 996 6943#
Stork L & D Unit Clerk	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Tuesday September 29, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t5ab94618a1f08b3ef1330e8ff68770c3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 130 9912#
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday September 29, 2020 12:30 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t6f6d64feed74ebab173590e47cdc23ff Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 228 8719#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit

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PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGACCELEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020